Received - 10/12/2011 - 1137am

Hi Garry

In reference to the heat pump COP rating I can confirm that my 8.5kw system is giving me a COP of 6.8 with an ambient of 3deg C ! I would also like to thank you for your help and support in setting the system up and I am more than happy with its performance to date . I'm heating my 3000 gal pond to 18deg C this winter and the heat pump is more than coping and HIGHLY recommend one of these systems !

Regards

Mark Denford Service Engineer