From: Colin Gill [mailto:colin.gill130@googlemail.com]

Sent: 28 January 2013 17:12 **To:** Crystal Enterprises Ltd **Subject:** RE: Parameters

Hi Gary

Just to let you know that the heat pump I purchased from you coped with the cold weather, coldest temp we had was -8 deg and it was consistently cold for weeks at a time. Unit was only drawing less than 1.5kw.

Colin

From: Colin Gill [mailto:]
Sent: 05 January 2013 12:10
To: Crystal Enterprises Ltd
Subject: RE: Parameters

Hi Gary

I have just checked and its drawing 1kw at the moment keeping the pond at 15 deg with the air temp at 12 deg so its doing an excellent job and I'm very happy with it, would recommend them any time.

Colin

On 2 Jan 2013 00:07, "Crystal Enterprises Ltd" <sales@cheshireluxurypools.co.uk> wrote:

Hi Colin,

That's great Colin and thanks for letting me know.

If you want to check what power is being drawn, I bought a £10

Meter from Maplin and found that the 8.5kw I checked was only drawing 1.2kw making it 700% efficient. "Very interesting".

I do not advertise this because I do not wish to advertise anything that is not from the manufacturer and I of course cannot check every unit.

But this sort of C.O.P rating is very much better than its competitors even the very much more expensive units..

If you do happen to check your units input power I would be obliged if you would let me know. Thanks.

Of curse, you cannot check that it is giving an 8.5kw output, but if its doing its job with the required volume of water then it is logical that the unit is giving the output..

6 degree in 24 hrs is great in these temps. Once you get to your required temp. it is then only a maintenance heating of course.

Kind Regards,

Garry Joyce

Director.

Crystal Enterprises Ltd.